



Transportation
Security
Administration

February 10, 2009

Dear Highway Professional:

The U.S. Department of Homeland Security, Transportation Security Administration (TSA), is pleased to announce the ***“First Observer”*** program. The mission of this program is to protect highway infrastructure from risks associated with terrorism by promoting security awareness.

I am writing to ask for your continued support in protecting our nation’s critical infrastructure by participating in this new program, which is vital to our nation’s security. YOU have wholeheartedly supported this effort in the past through your participation in the Highway Watch® program; the precursor to the ***“First Observer”*** program. Your voluntary actions in the Highway Watch® program were highly commendable and attest to your commitment, dedication and patriotism to our country and its people.

I hope I can again count on your full participation in the ***“First Observer”*** program. Please visit the program’s website at: www.FirstObserver.com or contact the program’s call center at **1-888-217-5902** to report suspected terrorist and/or criminal activities.

REMEMBER: NATIONAL SECURITY IS EVERYONE’S RESPONSIBILITY!

Sincerely,

A handwritten signature in black ink, appearing to read "William H. Arrington". The signature is stylized and fluid.

William H. Arrington
General Manager
Highway and Motor Carrier Division
Transportation Security Administration